



## **TERMS & CONDITIONS - ONSITE COPY**

Before we are able to provide our services, you must first read and agree to the following terms and conditions:

**Booking Conditions & Payment Terms** - All bookings must be paid in full seven days prior to the commencement of service or at the time of booking unless

otherwise organised.

**Payment Options** - We accept the following forms of payment; Cash, Cheque / Credit (at Hairy Hounds Playground / over the phone) Online Deposit details Hairy Hounds Playground – BSB 013 456 Account 204359752. Please ensure your pets name and your surname / street name are used as a reference

**Property Access** - As the owner/occupier of the property, you give permission for Onsite Pet Care Services/Hairy Hounds Playground to either enter the premises or is allowed into the back/front yard of the property where the animal is located.

**Booking Cancellations** - All booking cancellations will incur a \$20.00 administration fee.

Any cancellation with less than 2 days notice given will result in a 50% refund/credit of all monies paid in advance.

**Animal Behaviour** - The owner declares that the animal has no previous history of aggressive behaviour & has not been declared a dangerous dog before any Council or Regulatory body. If there is a history or the dog has been declared Dangerous the owner agrees to disclose all relevant information.

**Your pet/s are currently registered with the council** with up to date vaccinations & are wormed and flea treated.

**Damages** - Whilst the carer takes all due care & precautionary measures, should your pet/s cause any damage to any persons / property you will be held responsible and personally liable for all repairs / damages.

**The Carer** - We reserve the right to refuse or cancel a booking/s at any time, with any animal/s, on any grounds. Should a booking be cancelled under these circumstances all monies paid in advance will be refunded for those days for which services have not been provided.

**In The Event of: - Unforeseen circumstances** the owner agrees to cover all costs in relation to, but not limited to, taking your pet to the veterinary clinic, retrieving a pet at large from shelter/council/pound. The owner agrees that 'Onsite Pet Minding Services' has the right to use their discretion in relation to engaging any services in your absence and to invoice you accordingly.

**Total Monies Due \$..... Deposit \$ ..... Balance \$.....**

**Key Collected Y / N Date ..... (Onsite Use) Sign for Key ..... (Onsite Use)**

**Key to be left (location) ..... Key to be kept .. Y / N**

## **ONSITE PET CARE SERVICES / HAIRY HOUNDS PLAYGROUND**

**Owners Signature ..... Owners Name .....**

**Date ..... Carers Signature .....**