



Terms & Condition

Onsite Pet Care (OSP) will only accept dogs of 10 weeks or older with proof of current C5 vaccinations.

Dogs that are 8 months or older must be spayed/neutered.

A cancellation fee of \$30.00 is applicable if the owner does not provide OSP (25% of total fee) with at least 24 hour notice.

I understand that OSP is a cage free environment and that dogs will interact with one another off leash. Therefore the owner understands that the dog may suffer a nick and or a scratch as a result from playing and agree that OSP will not be held liable for such injuries.

If the dog displays any sign of aggression or excessive barking whilst at your carers home, OSP has the right to terminate the contract and request the owner/emergency contact to collect the dog within 24 hours. Notice. OSP will provide the owner with a refund of any monies in credit.

In the event of a minor injury to the dog, the staff at OSP need to apply first aid treatment to the dog and the owner will be notified of any issues. If there is a more serious injury will contact the owner immediately and make arrangement with the owner's nominated vet to seek advice or treatment. The owner agrees to pay all costs and charges for special services requested and all veterinary costs for the dog during the time the dog is in OSP care.

In the event of an emergency whereby immediate treatment is required OSP will transport the dog to the University of Melbourne Veterinary Clinic in Werribee, The Animal Accident Emergency Centre in Essendon or Advanced Vet Care in Flemington. The owner shall be fully responsible for all treatment and veterinary costs.

The owner agrees to be solely responsible for any and all acts or behaviour of the dog while it is in OSP care.

In the event that the dog causes injury to another dog, the owner shall be liable for any costs, fees, or damages sought by OSP or a third party. The owner shall indemnify OSP and keep OSP indemnified against all claims by owners of other dogs.

If the dog displays any sign of injury or illness when the dog is being dropped off, OSP may refuse entry to avoid any transfers to other dogs.

I accept that OSP fees are to be paid in advance or on arrival of schedule visit, if the fee is not paid on the day, the dog may not be left in OSP care. OSP accept Cash or Bank Transfer (No cheques)

Your carer will take all due care with your dog's health and safety. Your dog will only allowed off leash when visiting Hairy Hounds Playground or in an off leash area (where owners have agreed that the dog is suitable. Your carer understands their legal obligations as a 'dog owner' and agree that your dog will live in a manner in which is accustomed to in their own home.

I..... ("The Owner") ofhave read the above Terms & Conditions and I agree to the above Terms & Conditions.

Sign..... Date.....

I..... ("The Carer") ofhave read the above Terms & Conditions and I agree to the above Terms & Conditions.

Sign..... Date.....